

## Access Statement

### Introduction

The Guest Accommodation is situated on a pleasant tree lined avenue and is conveniently located for the theatres, bowling greens, shops and swimming pools in Skegness. The accommodation has 15 bedrooms and is about 100 yrs old which means that some rooms are more spacious than in many other establishments. It also means that some old features still exist.

There is a ramp to the front door which is wide enough to take a wheel chair and all the ground floor is accessible by wheelchair. All our bedrooms can be reached by chairlifts but our bedrooms are not suitable for wheel chair users as there is not enough room to access the en -suit facilities. However minor mobility impairments might be suitable. Please ring for more details.

### Pre-arrival

On arrival you may park outside on the street, parking is unrestricted. You will find it easy to find a space earlier in day. We do have some off street parking at the rear of the property but this is advisable to book a space. A car park is situated on Scarbrough Avenue toward the pier but can be quite expensive so I suggest you the check the cost per hour.

The nearest paper shop is about two minutes walk away at the top of the road, the sea front is about five minutes and shopping centre is about the same.

A taxi to town costs about £2.50 to £3.00 and are usually available most of the time. The train station is with in walking distance but a taxi would cost about £3.00.

We do not take any pets of any description. Guide dogs accepted.

Our website at [www.craigside-hotel.co.uk](http://www.craigside-hotel.co.uk) provides a lot of information about our accommodation. You can contact us by phone or e mail.

### Arrival

We need an estimated time of arrival. E.G. Between 1PM and 2P.M. You can phone at anytime to alter the arrangement. Arrivals are between 12am and 10.00pm subject to availability. You may be able to drop your bags off and get a key even if your room is not ready.

There is an information pack in each room with details of many services the accommodation has to offer.

### Additional information

We have fire extinguishers at various points in the building. If the fire alarm sounds, you should leave by the nearest fire exit- do not stop to collect your belongings. Assemble at the front of the building.

There is no smoking anywhere in the building

Mobile phone reception is usually good but a pay phone is situated at the front hall if needed. 999 calls are free.

We have wireless broadband internet connection access for your enabled laptops for a nominal charge.

Please ring the doorbell on arrival. It takes me a minute or two to respond.

Our rooms are on the first and second floor and are both accessed by stairs or chair lift.

We have good central heating which is on all year round (when needed) from early morning until around 10am then from 4pm until around midnight. Each room has an adjustable thermostat on the radiator.

All rooms have a colour T.V. and a radio.

All rooms have tea and coffee making facilities.

We provide one bath and one hand towel per guest.

There is a selection of brochures for local attractions in the front foyer.

En-suit rooms have a shower, W.C. and hand basin.

Our beds are made up with throws during warmer times and synthetic quilts in colder times. All rooms have extra pillows and blankets in them.

There is hanging space and a chest of drawers in each room.

Some rooms have a table and chairs.

Contact Information:

Address: 26 Scarborough Avenue, Skegness, Lincolnshire. PE25 2SY

Phone: 01754 763307

Email: [info@craigside-hotel.co.uk](mailto:info@craigside-hotel.co.uk)

Website: [www.craigside-hotel.co.uk](http://www.craigside-hotel.co.uk)

We are open all year round but may occasionally be unavailable due to family commitments etc. Please leave a message on our answering machine or email us. If we can help we will get back to you as soon as possible.